

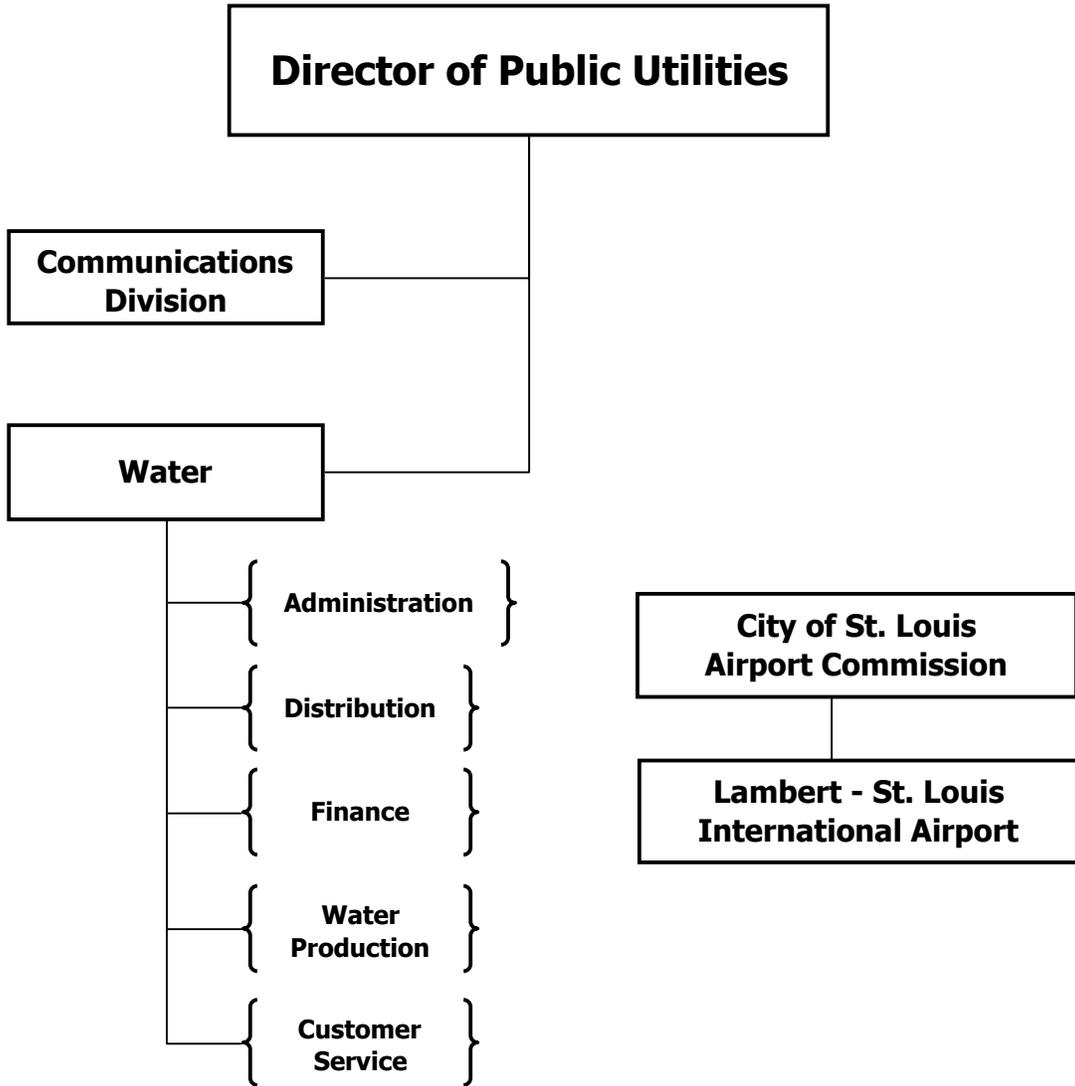


## PUBLIC UTILITIES

### **DEPARTMENTAL RESPONSIBILITIES**

#### *GOAL: EFFICIENT TRANSPORTATION AND UTILITIES*

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



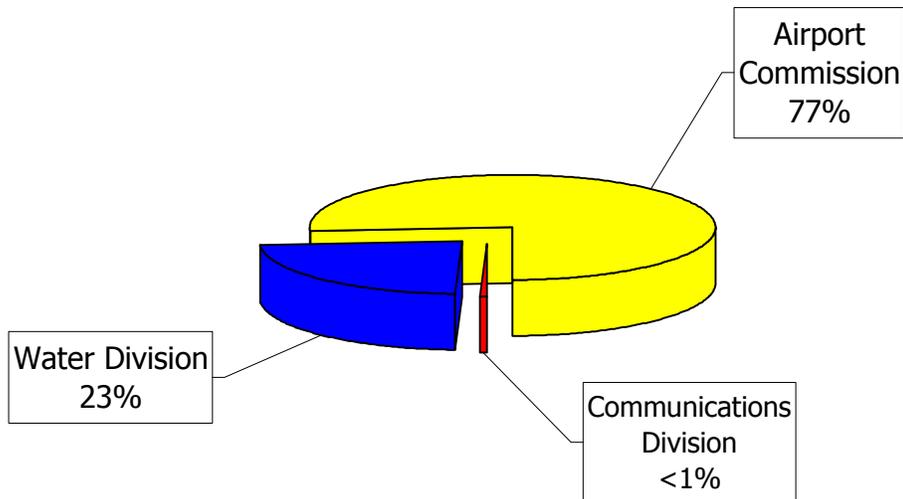
**PUBLIC UTILITIES**

<b>BUDGET BY DIVISION</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
401 Communications Division	\$1,591,564	\$990,682	\$946,593
415 Water Division	45,728,776	57,513,558	52,580,833
420 Airport Commission	184,287,332	162,359,379	171,251,929
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>\$231,607,672</b>	<b>\$220,863,619</b>	<b>\$224,779,355</b>

<b>PERSONNEL BY DIVISION</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
401 Communications Division	16.0	12.0	11.0
415 Water Division	380.0	361.0	341.0
420 Airport Commission	583.0	582.0	555.0
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>979.0</b>	<b>955.0</b>	<b>907.0</b>

## PUBLIC UTILITIES

### FY12 DEPARTMENT FUND BUDGET BY DIVISION



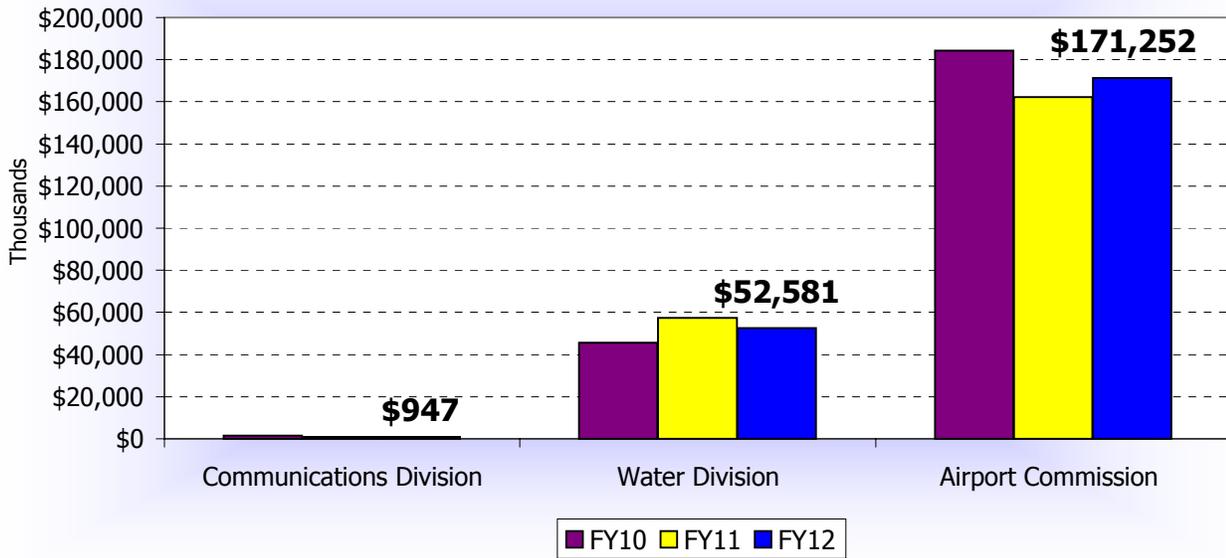
**TOTAL PUBLIC UTILITIES BUDGET \$224.8M**

### DIVISION HIGHLIGHTS

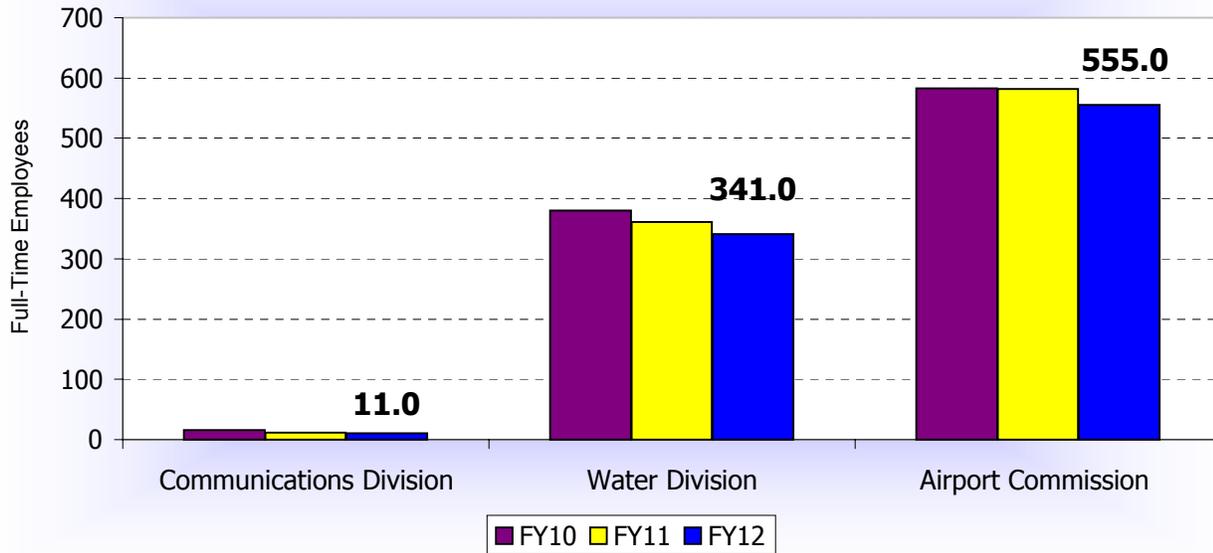
- Communications Division to develop revisions to Revised City Code Ch. 23.64 for review by Board of Public Service and Board of Aldermen
- Airport to begin first year of new five-year use agreement with partnering airlines
- Water Division budget reduction of \$4.9M or 8.5% and 20 positions as efficiency efforts continue
- Water Division to develop a Global Positioning System (GPS) based meter-routing schedule to improve monitoring capabilities and increase efficiency
- \$11.4M increase in debt service payments at Airport

## PUBLIC UTILITIES

### FY10 - FY12 DEPARTMENT BUDGET HISTORY BY DIVISION



### FY10 - FY12 PERSONNEL HISTORY BY DIVISION



**Division:** 401 Communications Division  
**Program:** Ø  
**Department:** Public Utilities

## Division Budget **401**

**MISSION & SERVICES**

The Communications division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

**PROGRAM NOTES**

In FY12, the Communications Division plans to develop revisions for Revised City Code Ch. 23.64, the City's communication transmission legislation, for consideration by the Board of Public Service and Board of Aldermen.

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY10</b>	<b>Estimate FY11</b>	<b>Goal / Est. FY12</b>
STLTV Total Productions	543	490	400
Telecommunications permits processed	226	100	150

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$1,394,125	\$897,318	\$844,229
Materials and Supplies	46,446	36,316	36,316
Equipment, Lease, and Assets	44,391	7,000	7,500
Contractual and Other Services	106,602	50,048	58,548
Debt Service and Special Charges	0	0	0
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Cable Fund	\$1,591,564	\$990,682	\$946,593
General Fund	\$0	\$0	\$0
<b>All Funds</b>	<b>\$1,591,564</b>	<b>\$990,682</b>	<b>\$946,593</b>

**FULL TIME POSITIONS**

General Fund	0.0	0.0	0.0
Other Funds	16.0	12.0	11.0
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All Funds	16.0	12.0	11.0

**Division:** 415 Water  
**Program:** Ø  
**Department:** Public Utilities

## Division Budget **415**

**MISSION & SERVICES**

The Water division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

In FY12, the Water Division will reduce operational costs by \$4.9M.

EXPENDITURE CATEGORY	ACTUAL FY10	BUDGET FY11	BUDGET FY12
Personal Services	\$22,247,543	\$23,215,608	\$21,750,423
Materials and Supplies	10,067,665	11,136,000	10,430,500
Equipment, Lease, and Assets	601,245	1,715,200	996,400
Contractual and Other Services	8,410,347	17,021,750	14,983,750
Debt Service and Special Charges	4,401,976	4,425,000	4,419,760
<b>Total</b>	\$45,728,776	\$57,513,558	\$52,580,833
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$45,728,776</b>	<b>\$57,513,558</b>	<b>\$52,580,833</b>
<b>FULL TIME POSITIONS</b>			
Total	380.0	361.0	341.0

**Division:** 415 Water  
**Program:** 01 Administration  
**Department:** Public Utilities

## Program Budget **415-01**

**MISSION & SERVICES**

The Administration program provides overall direction and human resources support of the various operational sections of the Water division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

**PROGRAM NOTES**

In FY11, Administration successfully re-established a fiber optic link to two sites following cable repairs related to the I-64 project. In FY12, Administration plans to replace security cameras at main gates, complete real-time links for field personnel to the work order system and provide secure remote access to e-mail system for managers.

**PERFORMANCE MEASURES**

	Actual FY10	Estimate FY11	Goal / Est. FY12
Avg. # of days taken to add new requested software	4	5	4
Avg. # of days to configure new PC's	21	21	10

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$1,754,115	\$1,806,382	\$2,128,833
Materials and Supplies	46,921	49,000	34,500
Equipment, Lease, and Assets	17,758	15,000	18,500
Contractual and Other Services	477,470	1,366,000	1,416,000
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$2,296,264</b>	<b>\$3,236,382</b>	<b>\$3,597,833</b>
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$2,296,264</b>	<b>\$3,236,382</b>	<b>\$3,597,833</b>

**FULL TIME POSITIONS**

Total	13.0	13.0	19.0
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**Division:** 415 Water  
**Program:** 02 Distribution  
**Department:** Public Utilities

## Program Budget **415-02**

**MISSION & SERVICES**

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

**PROGRAM NOTES**

In FY11, the Distribution Program of the Water Division installed approximately 1,000 ft. of replacement mains and reduced the open work order list by 60% after doing the same in FY10. In FY12, Distribution will work with the Streets Department to ensure manhole covers remain exposed after street paving and continue the conversion to radio head meters.

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY10</b>	<b>Estimate FY11</b>	<b>Goal / Est. FY12</b>
Work Hours per hydrant maint.	4.0	4.0	3.7
Work Hours per stop box repaired / replaced	3.1	3.0	2.8
Total # of meters with radio heads	8,400	9,000	11,000

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$7,745,749	\$8,085,420	\$7,271,488
Materials and Supplies	3,001,693	3,460,500	2,950,500
Equipment, Lease, and Assets	366,830	793,400	650,700
Contractual and Other Services	483,785	880,000	782,000
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$11,598,057</b>	<b>\$13,219,320</b>	<b>\$11,654,688</b>

**FULL TIME POSITIONS**

Total	147.0	140.0	131.0
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**Division:** 415 Water  
**Program:** 03 Finance  
**Department:** Public Utilities

## Program Budget **415-03**

**MISSION & SERVICES**

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

**PROGRAM NOTES**

In FY11, the Finance Program of the Water Division will bill over \$3M in misc. charges and process over 8,000 invoices in a timely and accurate manner. A 12% rate increase, effective July 1, 2010, was also fully implemented.

**PERFORMANCE MEASURES**

	<b>Actual FY10</b>	<b>Estimate FY11</b>	<b>Goal / Est. FY12</b>
Cost per Invoice processed	\$ 17.05	\$ 17.09	\$ 17.00
Cost per Misc. Invoice Billed	\$ 11.77	\$ 10.50	\$ 10.25
Invoices Paid	8,600	8,000	7,500

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$703,877	\$742,368	\$702,867
Materials and Supplies	21,033	26,000	26,000
Equipment, Lease, and Assets	4,435	13,000	41,500
Contractual and Other Services	3,832,647	7,541,450	6,641,450
Debt Service and Special Charges	4,401,976	4,425,000	4,419,760
<b>Total</b>	<b>\$8,963,968</b>	<b>\$12,747,818</b>	<b>\$11,831,577</b>

**FULL TIME POSITIONS**

Total	11.0	11.0	10.0
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**Division:** 415 Water  
**Program:** 04 Water Production  
**Department:** Public Utilities

## Program Budget **415-04**

**MISSION & SERVICES**

The Water Production program operates two water treatment plants. At the Chain of Rocks (C/R) and Howard Bend (H/B) plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

**PROGRAM NOTES**

In FY11, the Water Production Program of the Water Division made repairs of various essential pumping equipment and had motors rewound in a timely manner to keep electrical equipment in operational readiness. In FY12, Water Production also plans to continue to upgrade electrical panels and grids at all locations including street manifold chambers and single valve sites.

EXPENDITURE CATEGORY	ACTUAL FY10	BUDGET FY11	BUDGET FY12
Personal Services	\$10,708,262	\$11,226,355	\$10,285,365
Materials and Supplies	6,982,648	7,581,500	7,401,000
Equipment, Lease, and Assets	201,799	827,300	283,700
Contractual and Other Services	3,086,228	6,226,000	5,236,000
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$20,978,937</b>	<b>\$25,861,155</b>	<b>\$23,206,065</b>

**FULL TIME POSITIONS**

Total	180.0	170.0	154.0
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**Division:** 415 Water  
**Program:** 05 Customer Service  
**Department:** Public Utilities

## Program Budget **415-05**

**MISSION & SERVICES**

Customer Service's mission is to provide professional and friendly services while meeting fiscal and legal requirement of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

**PROGRAM NOTES**

In FY11, the Customer Service Program accurately billed over \$50M in water usage, answered over 80,000 telephone calls for information and discontinued service to over 10,000 delinquent accounts. In FY12, Customer Service will develop a GPS based meter routing schedule to have greater monitoring ability and increased efficiency and decrease lost call volume to below 9%.

**PERFORMANCE MEASURES**

	<b>Actual FY10</b>	<b>Estimate FY11</b>	<b>Goal / Est. FY12</b>
Lost Call Volume	7.9%	9.5%	≥ 9%
Sites Visited for Delinquency	22,000	23,000	23,000
Avg. Quarterly meter reads from radio transmitter per worker	8,900	9,200	9,860

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$1,335,540	\$1,355,083	\$1,361,870
Materials and Supplies	15,370	19,000	18,500
Equipment, Lease, and Assets	10,423	66,500	2,000
Contractual and Other Services	530,217	1,008,300	908,300
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$1,891,550</b>	<b>\$2,448,883</b>	<b>\$2,290,670</b>

**FULL TIME POSITIONS**

Total	29.0	27.0	27.0
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**Division:** 420 Airport Commission  
**Program:** Ø  
**Department:** Public Utilities

**Division Budget 420**

**MISSION & SERVICES**

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

**PROGRAM NOTES**

In FY12, the Airport and the airlines providing service to Lambert-St. Louis International Airport will begin the first of a new five-year Use and Lease Agreement, providing continued financial stability. Major renovations to concourses and the ticketing hall in Terminal 1 will provide passengers with new restrooms, flooring, lighting and gate holdroom seating as the Airport continues it's "Airport Experience Program".

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY10</b>	<b>Estimate FY11</b>	<b>Goal / Est. FY12</b>
O&D Enplanements	5,260,398	5,369,795	5,510,428
Connecting Enplanements	1,016,132	738,851	758,201
Total Enplanements	6,276,530	6,108,646	6,268,629

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY10</b>	<b>BUDGET FY11</b>	<b>BUDGET FY12</b>
Personal Services	\$42,650,234	\$42,152,035	\$41,532,687
Materials and Supplies	5,752,827	5,628,623	5,383,125
Equipment, Lease, and Assets	1,134,638	3,416,149	3,414,812
Contractual and Other Services	39,087,627	43,750,364	42,063,858
Debt Service and Special Charges	95,662,006	67,412,208	78,857,447
<b>Total</b>	<b>\$184,287,332</b>	<b>\$162,359,379</b>	<b>\$171,251,929</b>

**FULL TIME POSITIONS**

Total	583.0	582.0	555.0
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