

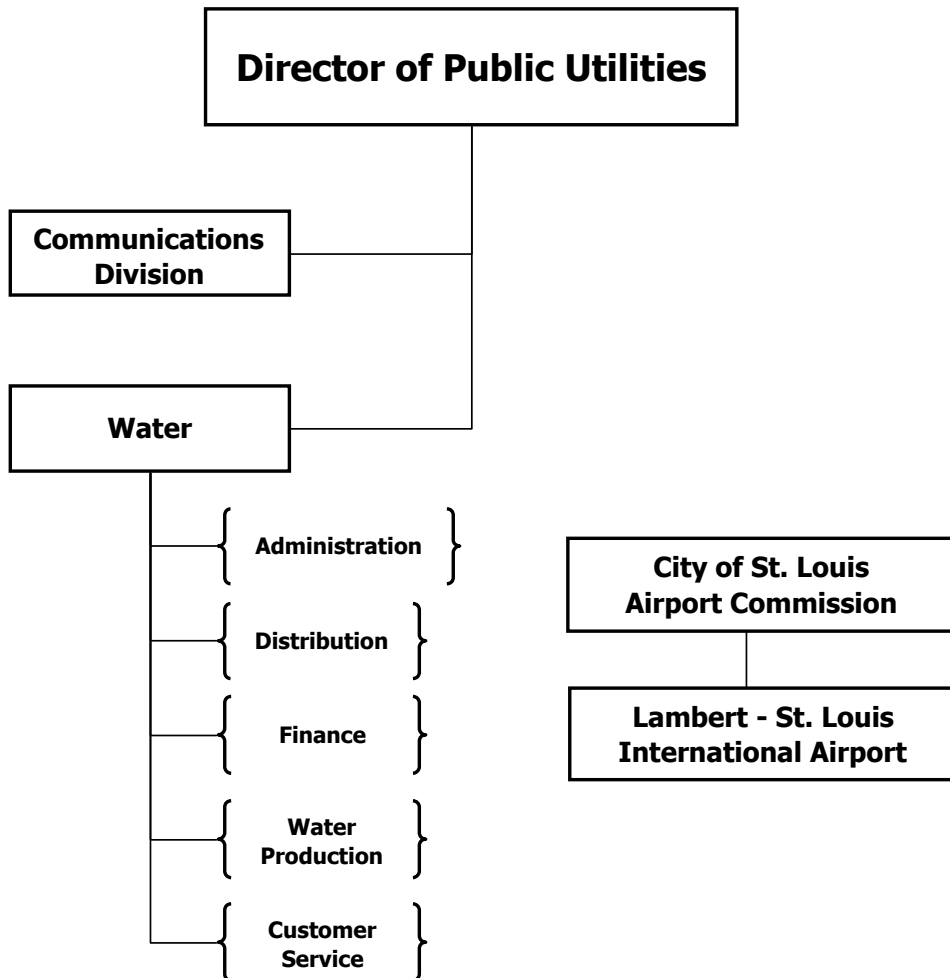


PUBLIC UTILITIES

DEPARTMENTAL RESPONSIBILITIES

GOAL: EFFICIENT TRANSPORTATION AND UTILITIES

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



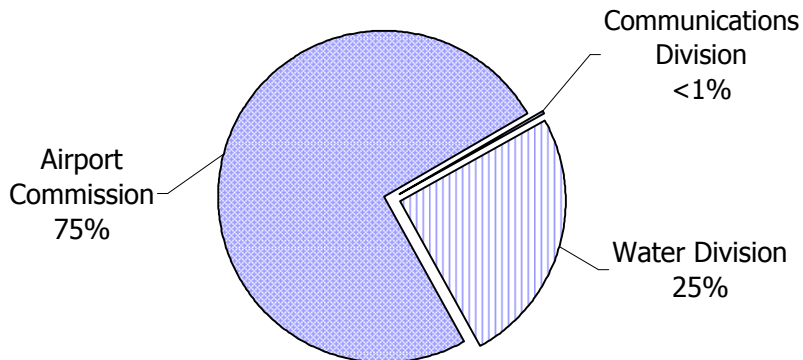
PUBLIC UTILITIES

BUDGET BY DIVISION	ACTUAL FY13	BUDGET FY14	BUDGET FY15
401 Communications Division	\$976,843	\$932,155	\$915,837
415 Water Division	49,781,742	56,225,793	57,586,303
420 Airport Commission	159,173,472	172,348,031	171,690,448
TOTAL DEPARTMENT ALL FUNDS	\$209,932,057	\$229,505,979	\$230,192,588

PERSONNEL BY DIVISION	ACTUAL FY13	BUDGET FY14	BUDGET FY15
401 Communications Division	11.0	11.0	11.0
415 Water Division	336.0	341.0	342.0
420 Airport Commission	540.0	525.0	530.0
TOTAL DEPARTMENT ALL FUNDS	887.0	877.0	883.0

PUBLIC UTILITIES

FY15 DEPARTMENT FUND BUDGET BY DIVISION



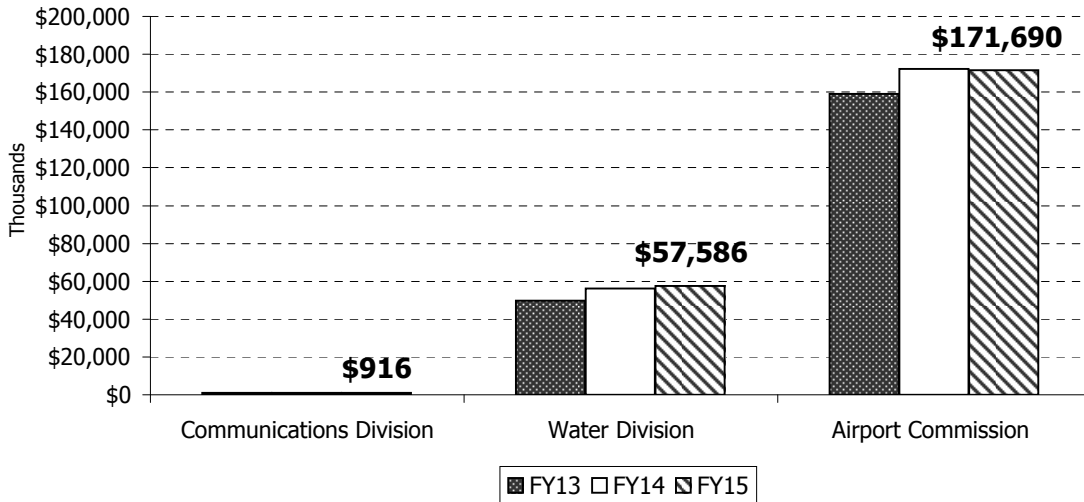
TOTAL PUBLIC UTILITIES BUDGET \$229.5M

DIVISION HIGHLIGHTS

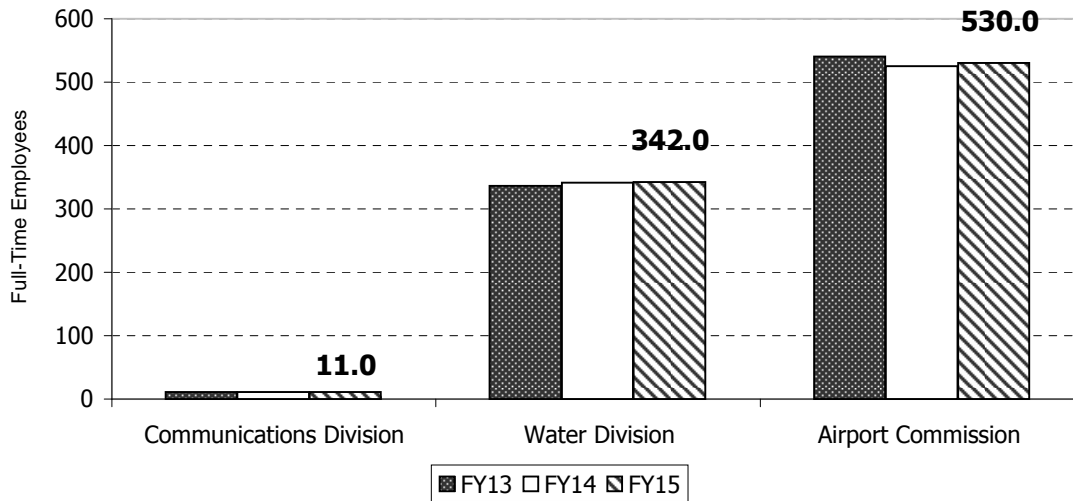
- In FY14, Water Customer Service accurately billed over \$49 million in water usage and shut off 10,000 delinquent accounts. In FY15, the program will work to decrease lost call volume to under 7% and evaluate new billing software.
- The Airport has implemented a facility-wide recycling program that properly disposes of recyclables and composts food waste.
- Communications STLTV productions logged 10,387 production hours culminating in 422 productions.

PUBLIC UTILITIES

FY13 - FY15 DEPARTMENT BUDGET HISTORY BY DIVISION

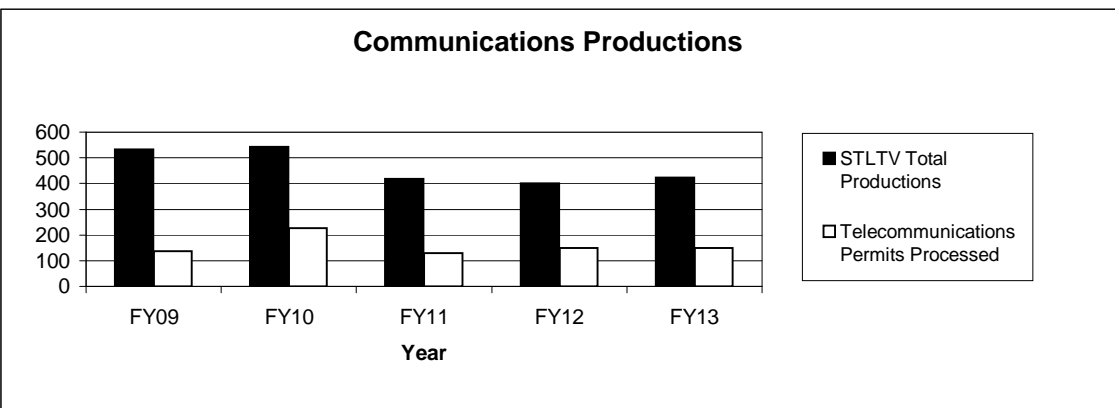
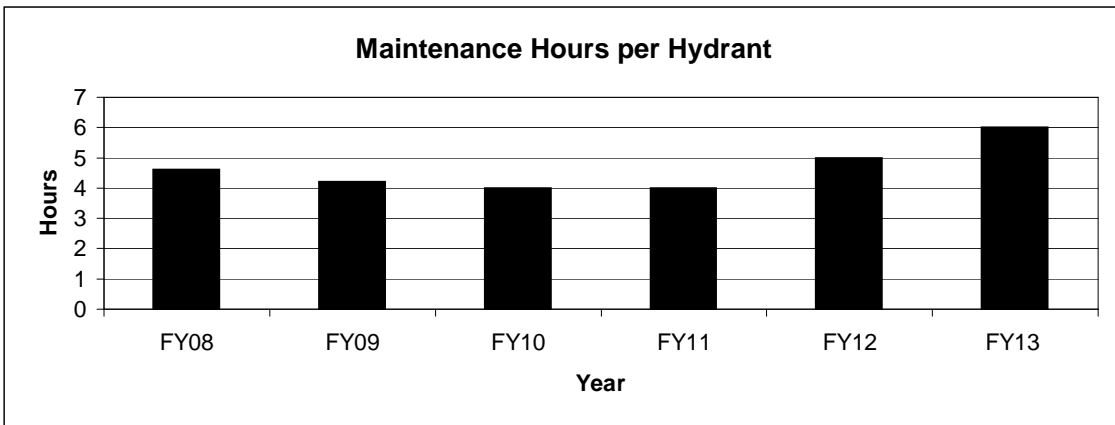
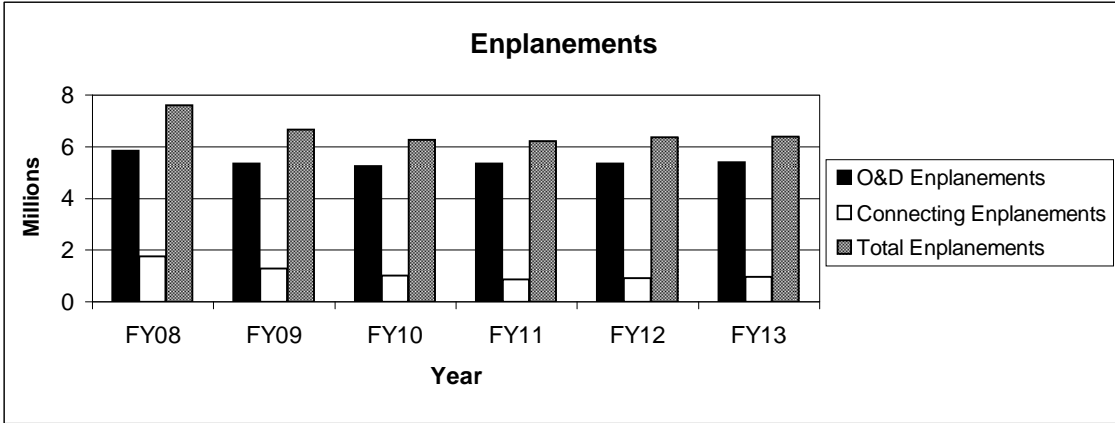


FY13 - FY15 PERSONNEL HISTORY BY DIVISION



PUBLIC UTILITIES

Selected Performance Measures



Division: 401 Communications Division
Program: Ø
Department: Public Utilities

Division Budget **401**

MISSION & SERVICES

The Communications division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

PROGRAM NOTES

Communications STLTV productions logged 10,387 production hours culminating in 422 productions.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
STLTV Total Productions	422	450	450
Telecommunications permits processed	150	200	225

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$839,313	\$852,355	\$835,037
Materials and Supplies	32,342	29,800	29,800
Equipment, Lease, and Assets	4,348	5,500	5,500
Contractual and Other Services	36,597	44,500	45,500
Debt Service and Special Charges	0	0	0
Cable Fund	\$912,600	\$932,155	\$915,837
Grant and Other Funds	\$64,243	\$0	\$0
All Funds	\$976,843	\$932,155	\$915,837
FULL TIME POSITIONS			
General Fund	0.0	0.0	0.0
Other Funds	11.0	11.0	11.0
All Funds	11.0	11.0	11.0

Division: 415 Water
Program: Ø
Department: Public Utilities

Division Budget **415**

MISSION & SERVICES

The Water division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$21,487,022	\$22,590,343	\$22,729,628
Materials and Supplies	9,903,390	11,222,500	11,316,200
Equipment, Lease, and Assets	1,284,749	2,361,950	2,830,500
Contractual and Other Services	13,064,543	16,170,400	16,470,615
Debt Service and Special Charges	4,042,038	3,880,600	4,239,360
Total	\$49,781,742	\$56,225,793	\$57,586,303
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$49,781,742	\$56,225,793	\$57,586,303

FULL TIME POSITIONS

Total	336.0	341.0	342.0
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Division: 415 Water
Program: 01 Administration
Department: Public Utilities

Program Budget **415-01**

MISSION & SERVICES

The Administration program provides overall direction and human resources support of the various operational sections of the Water division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

PROGRAM NOTES

In FY14, Administration integrated new access control into vehicle fueling stations. Administration replaced maintenance management software by integrating its function into CityWorks. In FY15, the program plans to expand the use of access controls.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
Avg. # of days taken to add new requested software	10	10	10
Avg. # of days to configure new PC's	10	5	5

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$2,081,394	\$2,269,159	\$2,296,008
Materials and Supplies	45,762	101,500	100,200
Equipment, Lease, and Assets	8,992	43,300	333,800
Contractual and Other Services	1,146,375	1,207,500	876,515
Debt Service and Special Charges	0	0	0
Total	\$3,282,523	\$3,621,459	\$3,606,523
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$3,282,523	\$3,621,459	\$3,606,523

FULL TIME POSITIONS

Total	19.0	20.0	20.0
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Division: 415 Water
Program: 02 Distribution
Department: Public Utilities

Program Budget **415-02**

MISSION & SERVICES

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

PROGRAM NOTES

In FY15, Distribution will continue to implement the radio-read of meters and their replacement. The division will also work with Paving to ensure that manhole covers remain accessible after paving projects.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
Work Hours per hydrant maint.	6.0	5.5	4.0
Work Hours per stop box repaired / replaced	4.2	4.1	3.0
Total # of meters with radio heads	9,500	9,400	16,000

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$7,254,283	\$7,573,868	\$7,805,429
Materials and Supplies	2,737,183	3,254,000	3,272,000
Equipment, Lease, and Assets	667,609	1,507,600	1,552,200
Contractual and Other Services	831,517	996,000	1,073,500
Debt Service and Special Charges	0	0	0
Total	\$11,490,592	\$13,331,468	\$13,703,129

FULL TIME POSITIONS

Total	131.0	131.0	134.0
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Division: 415 Water
Program: 03 Finance
Department: Public Utilities

Program Budget **415-03**

MISSION & SERVICES

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

PROGRAM NOTES

In FY14, Finance billed over \$3 million in miscellaneous charges. Finance also worked with the Comptroller's Office to complete the Missouri Department of Natural Resources bond issue.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
Cost per Invoice processed	\$ 18.00	\$ 17.75	\$ 17.50
Cost per Misc. Invoice Billed	\$ 12.40	\$ 12.40	\$ 12.25
Invoices Paid	8,800	8,800	8,800

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$651,484	\$692,712	\$641,115
Materials and Supplies	10,767	6,500	6,500
Equipment, Lease, and Assets	3,934	3,000	4,000
Contractual and Other Services	5,580,889	7,046,200	6,791,200
Debt Service and Special Charges	4,042,038	3,880,600	4,239,360
Total	\$10,289,112	\$11,629,012	\$11,682,175

FULL TIME POSITIONS

Total	10.0	10.0	10.0
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Division: 415 Water
Program: 04 Water Production
Department: Public Utilities

Program Budget **415-04**

MISSION & SERVICES

The Water Production program operates two water treatment plants. At the Chain of Rocks (C/R) and Howard Bend (H/B) plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

PROGRAM NOTES

In FY15, Production plans to produce the highest quality of water possible to meet or exceed the needs of its customers. The program plans to continue regulatory compliance efforts with governmental agencies and address proposed security upgrades.

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$10,170,875	\$10,587,268	\$10,623,421
Materials and Supplies	7,093,975	7,851,000	7,930,000
Equipment, Lease, and Assets	580,048	765,050	940,500
Contractual and Other Services	4,773,119	6,018,200	6,825,600
Debt Service and Special Charges	0	0	0
Total	\$22,618,017	\$25,221,518	\$26,319,521

FULL TIME POSITIONS

Total	149.0	152.0	151.0
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Division: 415 Water
Program: 05 Customer Service
Department: Public Utilities

Program Budget **415-05**

MISSION & SERVICES

Customer Service's mission is to provide professional and friendly services while meeting fiscal and legal requirement of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

PROGRAM NOTES

In FY14, Customer Service accurately billed over \$49 million in water usage and shut off 10,000 delinquent accounts. In FY15, the program will work to decrease lost call volume to under 7% and evaluate new billing software.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
Lost Call Volume	9.8%	8.0%	6.0%
Sites Visited for Delinquency	23,500	23,500	23,500
Avg. Quarterly meter reads from radio transmitter per worker	9,000	10,000	10,500

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$1,328,986	\$1,467,336	\$1,363,655
Materials and Supplies	15,703	9,500	7,500
Equipment, Lease, and Assets	24,166	43,000	0
Contractual and Other Services	732,643	902,500	903,800
Debt Service and Special Charges	0	0	0
Total	\$2,101,498	\$2,422,336	\$2,274,955

FULL TIME POSITIONS

Total	27.0	28.0	27.0
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Division: 420 Airport Commission
Program: Ø
Department: Public Utilities

Division Budget **420**

MISSION & SERVICES

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

PROGRAM NOTES

In FY14, the Airport saw major renovations in the concourses and ticketing hall in terminal 1. The airport has implemented a facility wide recycling program that properly disposes of recyclables and composts food waste. In addition, a new de-icing system has been installed. The new system can be calibrated to exact temperatures, reducing cost and chemical run-off. The Airport Experience Program will continue into FY15. Passengers will enjoy new restrooms, flooring, lighting, and gate holdroom seating.

PERFORMANCE MEASURES

	Actual FY13	Estimate FY14	Goal / Est. FY15
O&D Enplanements	5,411,319	5,284,717	5,373,603
Connecting Enplanements	975,155	945,818	961,726
Total Enplanements	6,386,474	6,230,535	6,335,329

EXPENDITURE CATEGORY	ACTUAL FY13	BUDGET FY14	BUDGET FY15
Personal Services	\$40,619,328	\$41,842,032	\$40,509,645
Materials and Supplies	6,399,075	5,454,113	6,301,329
Equipment, Lease, and Assets	1,618,609	1,222,435	1,022,423
Contractual and Other Services	36,832,327	44,506,006	44,781,865
Debt Service and Special Charges	73,704,133	79,323,445	79,075,186
Total	\$159,173,472	\$172,348,031	\$171,690,448

FULL TIME POSITIONS

Total	540.0	525.0	530.0
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