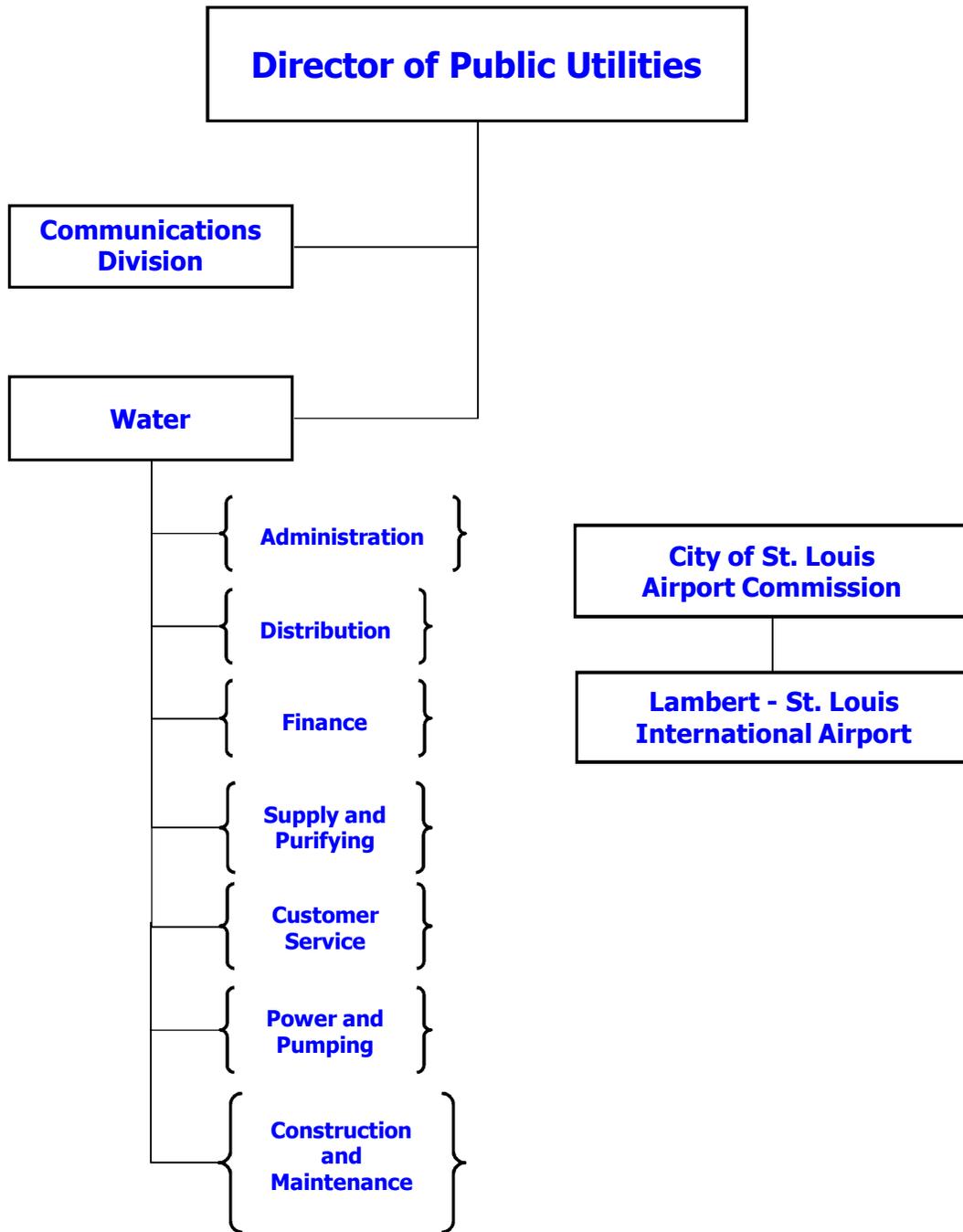




DEPARTMENTAL RESPONSIBILITIES

GOAL: EFFICIENT TRANSPORTATION AND UTILITIES

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



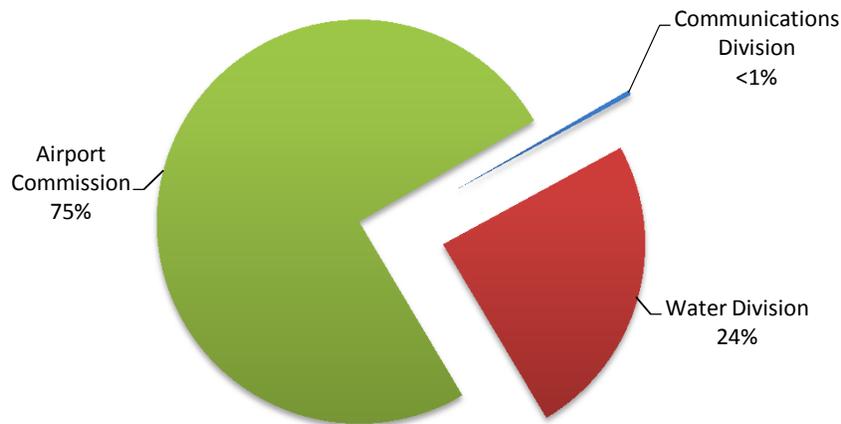
PUBLIC UTILITIES

BUDGET BY DIVISION	ACTUAL FY15	BUDGET FY16	BUDGET FY17
401 Communications Division	\$943,904	\$936,425	\$911,198
415 Water Division	53,509,830	56,354,415	55,285,396
420 Airport Commission	180,922,693	168,923,826	170,521,529
TOTAL DEPARTMENT ALL FUNDS	\$235,376,427	\$226,214,666	\$226,718,123

PERSONNEL BY DIVISION	ACTUAL FY15	BUDGET FY16	BUDGET FY17
401 Communications Division	11.0	11.0	11.0
415 Water Division	342.0	342.0	344.0
420 Airport Commission	530.0	525.0	524.0
TOTAL DEPARTMENT ALL FUNDS	883.0	878.0	879.0

PUBLIC UTILITIES

FY17 DEPARTMENT FUND BUDGET BY DIVISION



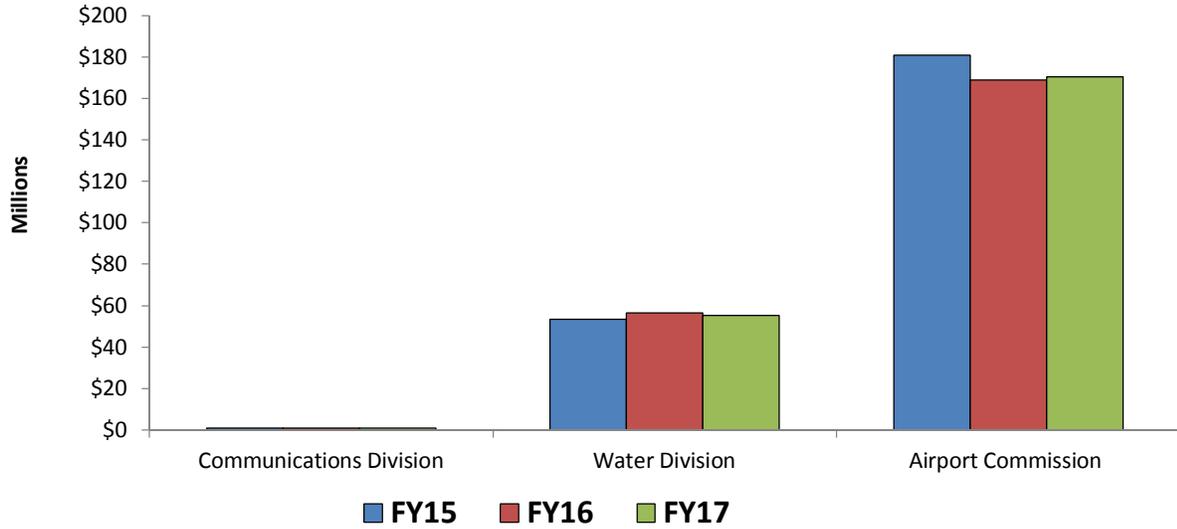
TOTAL PUBLIC UTILITIES BUDGET \$226.7M

DIVISION HIGHLIGHTS

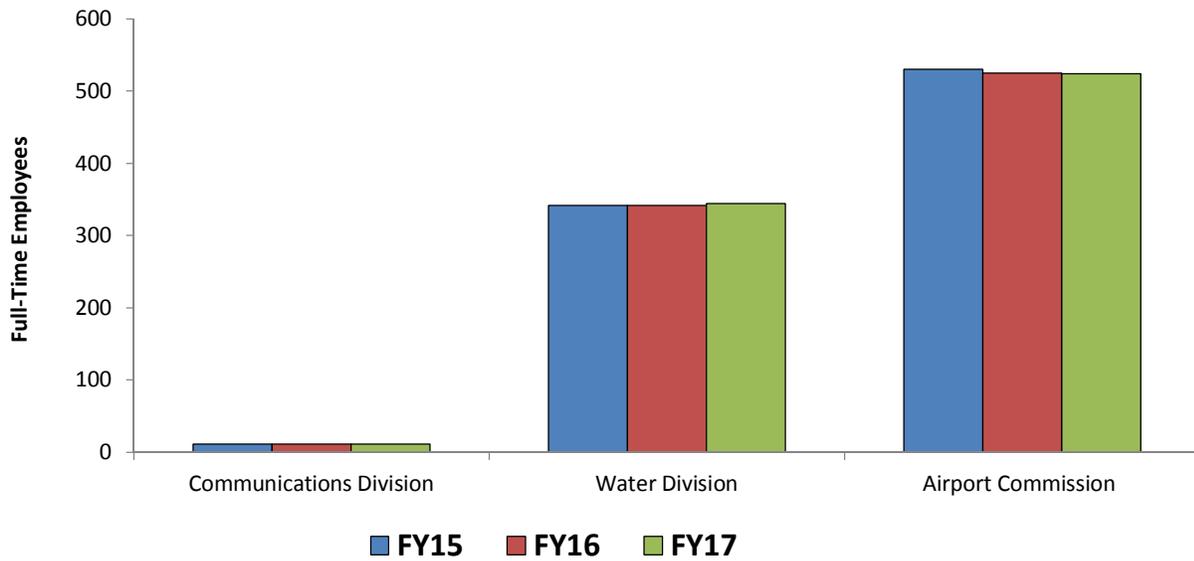
- The Water Division implemented distribution system improvements funded by the Missouri Dept. of Natural Resources Revolving Fund for Water Systems.
- The Airport will continue work on its 2015-2020 Strategic Plan to build on a momentum of several transformation campaigns to improve the airport facilities, improve customer service and strengthen air service over the last several years. The 5-year strategic plan is built on a foundation for operational excellence with four core objectives:
 - Sustain and grow passenger air service
 - Strengthen financial stability
 - Create a positive and lasting impression for the region
 - Generate economic development
- Communication's STLTV productions logged more than 13,700 production hours culminating in 575 productions.

PUBLIC UTILITIES

DEPARTMENT BUDGET HISTORY BY DIVISION



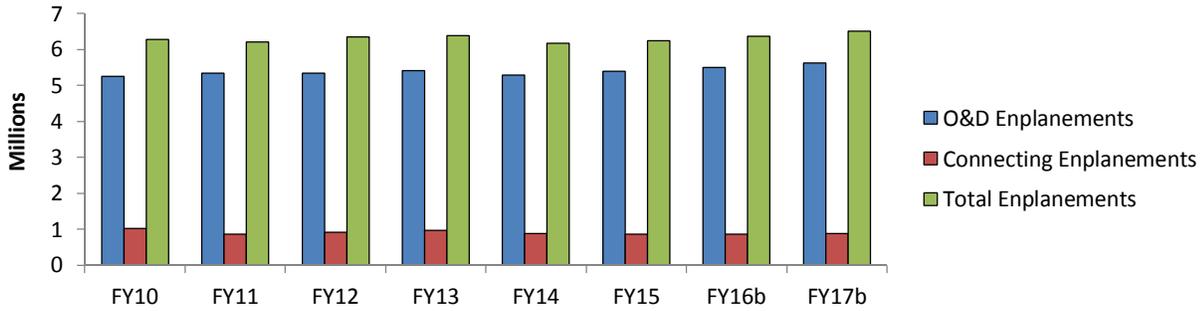
DEPARTMENT PERSONNEL HISTORY BY DIVISION



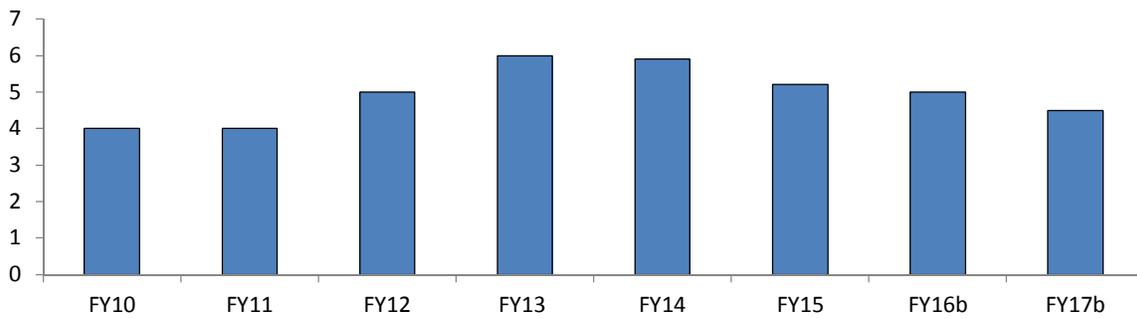
PUBLIC UTILITIES

Selected Performance Measures

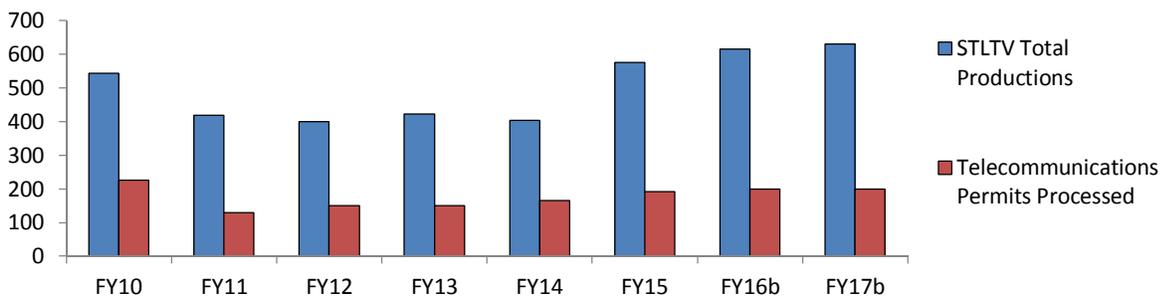
Enplanements



Maintenance Hours per Hydrant



Communications Productions and Permits



Division: 401 Communications Division

Program: Ø

Department: Public Utilities

Division Budget **401**

MISSION & SERVICES

The Communications Division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

PROGRAM NOTES

In FY16, Communication's STLTV productions logged 13,768 production hours culminating in 575 productions. Of those, 129 were produced for City departments and 446 featured local businesses.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
STLTV Total Productions	575	615	630
Permits Processed	192	200	200
Permits Processed With All Partners <30 Days	95.0%	96.0%	96.0%

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$853,680	\$857,625	\$844,815
Materials and Supplies	25,398	29,800	28,768
Equipment, Lease, and Assets	8,354	5,500	5,500
Contractual and Other Services	29,693	43,500	32,115
Debt Service and Special Charges	0	0	0
<hr/>			
Cable Fund	\$917,125	\$936,425	\$911,198
Grant and Other Funds	\$26,779	\$0	\$0
All Funds	\$943,904	\$936,425	\$911,198

FULL TIME POSITIONS

General Fund	0.0	0.0	0.0
Other Funds	11.0	11.0	11.0
<hr/>			
All Funds	11.0	11.0	11.0

Division: 415 Water

Program: Ø

Department: Public Utilities

Division Budget

415

MISSION & SERVICES

The Water Division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water Division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$22,909,261	\$23,182,165	\$24,192,446
Materials and Supplies	10,715,454	11,083,400	11,338,350
Equipment, Lease, and Assets	2,303,476	3,009,150	2,813,880
Contractual and Other Services	13,511,754	18,482,172	16,391,610
Debt Service and Special Charges	4,069,885	597,528	549,110
Total	\$53,509,830	\$56,354,415	\$55,285,396
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$53,509,830	\$56,354,415	\$55,285,396

FULL TIME POSITIONS

Total	342.0	342.0	344.0
-------	-------	-------	-------

Division: 415 Water
Program: 01 Administration
Department: Public Utilities

Program Budget **415-01**

MISSION & SERVICES

The Administration program provides overall direction and human resources support of the various operational sections of the Water Division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

PROGRAM NOTES

In FY16 the Water Administration program upgraded its technology. It transitioned its distribution facilities records from discrete drawings to a GIS system, redesigned the Department's website and replaced the data backup system with a new server and storage. In FY17 the program will continue to upgrade technology by expanding the use of security access control panels and security cameras at all sites.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Avg. # of days taken to add new requested software	4	3	3
Avg. # of days to configure new PCs	5	5	5

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$2,314,153	\$2,367,845	\$2,779,925
Materials and Supplies	94,880	103,100	99,800
Equipment, Lease, and Assets	271,648	328,500	305,700
Contractual and Other Services	719,053	860,100	1,062,700
Debt Service and Special Charges	0	0	0
Total	\$3,399,734	\$3,659,545	\$4,248,125
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$3,399,734	\$3,659,545	\$4,248,125

FULL TIME POSITIONS

Total	20.0	21.0	23.0
-------	------	------	------

Division: 415 Water
Program: 02 Distribution
Department: Public Utilities

Program Budget **415-02**

MISSION & SERVICES

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

PROGRAM NOTES

In FY16, the program completed the Distribution System Intermediate Zone Valve Assessment Program. In FY17 the program will improve the reliability and availability of Water Division vehicles by replacing older, high-mileage vehicles. This will improve response and repair times.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Work Hours per hydrant maint.	5.2	5.0	4.5
Work Hours per stop box repaired / replaced	3.6	3.5	3.2
Total # of meters with radio heads	13,500	16,000	17,000

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$7,867,116	\$8,195,101	\$8,173,585
Materials and Supplies	3,098,299	3,222,000	3,446,800
Equipment, Lease, and Assets	1,263,189	1,524,650	1,366,570
Contractual and Other Services	880,652	1,367,450	1,085,785
Debt Service and Special Charges	0	0	0
Total	\$13,109,256	\$14,309,201	\$14,072,740

FULL TIME POSITIONS

Total	134.0	132.0	132.0
-------	-------	-------	-------

Division: 415 Water
Program: 03 Finance
Department: Public Utilities

Program Budget **415-03**

MISSION & SERVICES

The Finance program is responsible for all accounting and budgeting functions of the Water Dept. This includes maintaining both cash and accrual accounting records as an enterprise fund of the City. Finance processes all vouchers and all billing, except for water consumption bills.

PROGRAM NOTES

In FY16, the Finance Division billed over \$3.0M in miscellaneous charges and \$3.4M in wholesale water and successfully implemented all required GASB pronouncements. In FY17, Finance will work with all programs to complete service contracts in compliance with the City's service contract reqs.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Cost per Invoice processed	\$ 28.00	\$ 17.50	\$ 28.00
Cost per Misc. Invoice Billed	\$ 11.50	\$ 12.25	\$ 12.00
Invoices Paid	7,028	7,500	7,100

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$646,182	\$638,962	\$711,937
Materials and Supplies	6,155	11,300	11,300
Equipment, Lease, and Assets	3,255	1,000	1,000
Contractual and Other Services	5,571,196	7,067,200	6,527,200
Debt Service and Special Charges	4,069,885	597,528	549,110
Total	\$10,296,673	\$8,315,990	\$7,800,547

FULL TIME POSITIONS

Total	10.0	10.0	11.0
-------	------	------	------

Division: 415 Water

Program: 04 Supply and Purifying Section

Department: Public Utilities

Program Budget **415-04**

MISSION & SERVICES

The Supply and Purifying program operates two water treatment plants: Chain of Rocks (C/R) and Howard Bend (H/B). Employees perform all activities associated with the multi-stage treatment of river water for safe consumption and use. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

PROGRAM NOTES

This program was renamed in FY17 after a reorganization that resulted in two new programs (programs 6 and 7). This will not affect the program's goal of continuing the production of the highest quality water possible to meet or exceed the needs of customers and citizens.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Distribution samples collected per month	170	160	150
Maintain a 2.25 PPM finished water disinfectant residual	2.61 PPM	2.55 PPM	2.55 PPM
Maintain a finished water turbidity \leq 0.10 NTU 95% of the time	100%	100%	100%

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$10,707,378	\$10,616,553	\$5,703,354
Materials and Supplies	7,509,018	7,735,500	7,289,000
Equipment, Lease, and Assets	765,384	1,155,000	340,250
Contractual and Other Services	5,599,416	8,251,522	1,723,275
Debt Service and Special Charges	0	0	0
Total	\$24,581,196	\$27,758,575	\$15,055,879

FULL TIME POSITIONS

Total	151.0	152.0	77.0
-------	-------	-------	------

Division: 415 Water
Program: 05 Customer Service
Department: Public Utilities

Program Budget **415-05**

MISSION & SERVICES

Customer Service's mission is to provide professional and friendly services while meeting the fiscal and legal requirements of the Water division. The program is responsible for providing all information to produce accurate water bills for 79,162 flat rate and 12,809 metered customers. Customer Service also provides all turn-on services for new customers and collects bill or turns off water service to delinquent customers.

PROGRAM NOTES

In FY16, The Customer Service Division accurately billed over \$49 million in water usage, answered 80,000 telephone calls for information or a change in service, and shut off 10,000 delinquent accounts. In FY17, the Division will work to decrease lost call volume and will inspect vacant premises.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Lost Call Volume	9.8%	8.0%	6.0%
Sites Visited for Delinquency	23,500	23,500	23,500
Avg. Quarterly meter reads from radio transmitter per worker	10,000	10,500	10,500

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$1,374,432	\$1,363,704	\$1,436,291
Materials and Supplies	7,102	11,500	14,000
Equipment, Lease, and Assets	0	0	31,400
Contractual and Other Services	741,437	935,900	936,350
Debt Service and Special Charges	0	0	0
Total	\$2,122,971	\$2,311,104	\$2,418,041

FULL TIME POSITIONS

Total	27.0	27.0	27.0
-------	------	------	------

Division: 415 Water
Program: 06 Power and Pumping
Department: Public Utilities

Program Budget **415-06**

MISSION & SERVICES

Power and Pumping encompasses the whole process of providing clean water to City residents from pumping raw water for treatment to providing finished water to customers. The program is also responsible for maintaining adequate water pressure in all pressure zones at all times, responding to emergency pressure drops when mains break and maintaining the equipment in all pumping stations.

PROGRAM NOTES

In FY17, this program was created from a reorganization within program four. Power and Pumping will continue to improve repairs on older pumps by getting more local vendors involved to improve the turnaround time. In FY17 the program will also purchase two new water pumps and will continue to improve preventative maintenance of equipment and buildings.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Keep Primary Pumps in Repair at all times	80%	90%	98%
System Pressure Kept Within Standards	95%	98%	100%
Percent of Work Orders Completed	70%	83%	100%

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$0	\$0	\$2,742,073
Materials and Supplies	0	0	193,100
Equipment, Lease, and Assets	0	0	525,010
Contractual and Other Services	0	0	4,971,200
Debt Service and Special Charges	0	0	0
Total	\$0	\$0	\$8,431,383

FULL TIME POSITIONS

Total	0.0	0.0	36.0
-------	-----	-----	------

Division: 415 Water

Program: 07 Construction & Maintenance

Department: Public Utilities

Program Budget **415-07**

MISSION & SERVICES

Construction and Maintenance provides construction trade labor, engineering design, contract administration and general and electrical maintenance to the Water Production Program and any and all other sections of the Water Division.

PROGRAM NOTES

In FY17, this program was created from a reorganization within program four. In FY17, this program will install 25 new MGD Primary Pump Stations pumps and 15 new MGD Distributive Pump Station pumps. The program will also rehabilitate the distributor header vault and repair the basin #7 concrete at the Chain of Rocks plant.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
Items fabricated or repaired for the Pipe Yard	902	700	600
Work orders completed in est. time	90%	90%	100%
Motor alignments completed in est. time	100%	95%	100%

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$0	\$0	\$2,645,281
Materials and Supplies	0	0	284,350
Equipment, Lease, and Assets	0	0	243,950
Contractual and Other Services	0	0	85,100
Debt Service and Special Charges	0	0	0
Total	\$0	\$0	\$3,258,681

FULL TIME POSITIONS

Total	0.0	0.0	38.0
-------	-----	-----	------

Division: 420 Airport Commission

Program: Ø

Department: Public Utilities

Division Budget

420

MISSION & SERVICES

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

PROGRAM NOTES

In FY16 Lambert continued to encourage the expansion of air service to new markets. St. Louis now has non-stop service to 70 cities and anticipates even more expansion in the future. Also in FY16 Lambert staff compiled initial metrics from the first year of the Strategic Plan. From FY13 to FY15 non-aeronautical revenues as a percentage of total operating revenues increased by 7.2% and cost per enplaned passenger was reduced by .88%.

PERFORMANCE MEASURES

	Actual FY15	Estimate FY16	Goal / Est. FY17
O&D Enplanements	5,390,302	5,500,000	5,623,000
Connecting Enplanements	857,692	872,000	891,000
Total Enplanements	6,247,994	6,372,000	6,514,000

EXPENDITURE CATEGORY	ACTUAL FY15	BUDGET FY16	BUDGET FY17
Personal Services	\$38,220,037	\$40,271,728	\$41,492,556
Materials and Supplies	5,622,796	6,658,064	6,874,035
Equipment, Lease, and Assets	980,152	1,314,960	1,206,870
Contractual and Other Services	58,383,396	44,997,766	45,239,329
Debt Service and Special Charges	77,716,312	75,681,308	75,708,739
Total	\$180,922,693	\$168,923,826	\$170,521,529

FULL TIME POSITIONS

Total	530.0	525.0	524.0
-------	-------	-------	-------