Results Low Vision Focus Group of August 16, 2010

Links

Link Color

1. 0
2. 1
3. 2

Notes

One person had trouble with all.

Link Hover

1. 0
2. 1
3. 2

Notes

No detectable difference between option 2 & 3.

Link With Background

1. 0
2. 0
3. 3

Notes

Not a huge difference between options 2 & 3.

Font

Font Color

1. 0
2. 0
3. 3

Notes

- Uniform preference for option 3, the darkest font color.

Forms

Form Contrast

1. 1
2. 0
3. 2

Notes

- 2 and 3 were very similar, preference for 3 for one participant.
- Another liked 3 for sure.
- One user liked 1 or 2.

Site Background

1. 0
2. 0
3. 3

Notes

- Darker won overall.
- Everyone liked less glare on the screen.

Website Exploration

- Users were impressed with customization options.
- One user liked light blue with dark blue text with amber glasses on. Without dark glasses, black with white text.
- Ability to customize the size of the cursor would be good.
- Widgets need to have heading color change.
- Everyone wants a Home link.

Navigation Without Customization

- Users made font size larger with browser.
- Did not know about ctrl +/-

Most Difficult Feature

- Losing the cursor without high contrast
- Left nav text and paragraph text too small as a default.

How Can Customization Be Improved?

- Bigger radio buttons.
- Make font size larger.

Additional Notes

- Accessibility settings don't persist between stlouis-mo.gov and stlcin.missouri.org.

Decisions Made

- Change font color to option 3.
- Change link color to #334ce4, which is slightly less glaring on a white background than option 3.
- Link Hover to Option 3
- Background links should be #334ce4 as well, which still offers higher contrast on gray background. Send an email to choose between three options for hover.
- Font color: Darkest.
- Forms: Use option 2 (yellow & border)
- Site Background: All liked darker background.
- Add option for customizing cursor.
- Change radio button size.