

1. Can you please provide the total number of citations for the last year, and how many of those citations were paid (or are eligible to be paid) online? **78,179 for 2016 and 59,160 were paid.**

2. Can you please provide the average fine for a citation? **\$125.50 fine of \$75.00**

3. Are credit and/or ACH fees currently passed on to the citizen, or absorbed by the City? And, what are the current fees for a credit card or ACH payment? **No, fees absorbed by City.**

**February 2017**

**ACH Credit Fee: \$4.76**

**ACH Debit Fee: \$0.17**

**Monthly Maintenance Fee: \$15.00**

**Wire Fee: \$30.00**

4. Please confirm that all court dates/docketing are also managed through the ReJIS solution, or a separate solution. **All cases managed through IMDSPPlus with ReJIS.**

5. Please confirm if parking citations are included in the scope of this agreement, or are the responsibility of the municipal courts, or if those are billed by the Treasurer's Office. **No parking citations included. These citations are handled by the Treasurer's Office.**