

Monday, April 6, 2015
Questions and Answers

David Kessel: Will Power Point be available on the website? Answer: YES

Ben Ransom: How many awards are there? There is no predetermined amount.

Hilary Wagner: Will SLATE provide equipment such as computers and clothing?
Yes and no. SLATE received the bare bones amount to operate the program. Equipment is not included. The short answer is no. If there is something extra that SLATE has available there may be an opportunity to borrow equipment, but it is determined on a case by case basis. If you need extra computers to use on a Saturday at SLATE to enter youth into Toolbox, the answer is yes. It depends on the situation and the length of the need.

Hilary Wagner: Phones- Phone Service is an acceptable cost based on the RFP. Does this include the purchase of cell phones or does it mean the cost of the cell phone service? That is a Fiscal question. Alice will get the answer and post on the internet. Yes and No. Cell phones- you may be able purchase the phones and submit the documents for reimbursement to the Fiscal Department. Keep in mind you can get burner phones for \$20 and load minutes as needed.

Kelley Bernardi: The branding will be STL Youth Jobs. That will be the title of the program.

Hilary Wagner: Is the allowable Administration Cost the typical 10% max? Yes.

Deborah Stovall: Is there youth to Case Manager Ratio that you are looking for? No. If there is an agency that you are already working with that provides case management, your Case Managers can work with their Case Managers to provide Case Management to the youth. Sometimes agencies work together like that.

John Robertson: Is there a target goal for youth to be served over the summer? What is the goal for youth served? The goal is 1,000 or a little more than that, not that one agency would be necessarily serving all 1,000 youth.

David Kessel: Is last year's data available as far as staffing and budget and staffing pattern? We have it, but it's not going to look like this. This year's model is different. Last year the magnitude was different and most of them were through our year round program. We have not had a program through this funding stream before. It would not be comparing apples to apples. This year's program is on a much larger scale. There are a lot of factors involved in determining program design including how the program is staffed, what is the staff to youth ratio, experienced vs. not experienced case managers, one worksite vs. 100 worksites, senior case managers and assistant case managers versus using a team approach, and many more factors. How was last year's program staffed? All programs work differently. Rate of pay for case managers is based on what the agency pay is, not what SLATE mandates.

Hilary Wagner: On the reporting, there is one piece of data collection for statistic reporting. Is that saying that the agency is agreeing to put all the information in Toolbox? Or is that saying the agency will be doing some other type of statistical reporting? It is saying that the agency is agreeing to put all the information in Toolbox so that we can pull the statistics from Toolbox. We will be able to pull all statistical data from Toolbox. We will be asking your agency questions like, "Did all your youth fill out a pre and post assessment, Did all your youth go through Financial Literacy?" In terms of filling out a whole other statistical report, your agency will not have to do that.

Hilary Wagner: The RFP mentions a Weekly programmatic report. Is there a sample we can look at? We pull the weekly programmatic report from Toolbox. We are able to see what goes on, but what happens is the State will have us on a weekly call where we will have to give verbal updates.

Example: If you use all paper applications, and then I need to tell the State how many people I have in Toolbox, and you have not put your paper applications in, I am going to have to call you to say what's going on. If there any issues such as, "I gave you 300 applicants, where are you as far as putting them in toolbox and providing them with orientations?" We try to streamline it as much as possible.

Hilary Wagner: You mentioned earlier there will be a weekly case note review grid. Is there a timeline on addressing whatever the concerns are in the weekly email? We want your agency to be in the capacity to be able to address the concerns immediately. If there are real glaring issues, Alice is going to call the program manager. Once you get your report there is nothing that can be done about what happened. It is about how you will correct what happened moving forward. You do not have to write a report on how you addressed it, but the program manager may send an email stating the situation has been addressed. If there is something glaring, you will hear from Alice.

Hilary Wagner: In the RFP is mentions \$0.26 is the maximum reimbursement

rate per mile for mileage. That is the fleet rate, but not the typical State mileage reimbursement rate. Are they going with the fleet rate on this for sure? That is a State question. We will ask the State to double check on that and put that clarification on the website.