

RESOLUTION 8
Susan E. Turner

WHEREAS, Concordia Publishing House has been serving The Lutheran Church—Missouri Synod from its world headquarters on S. Jefferson Avenue in the same south St. Louis location for nearly 150 years; and

WHEREAS, Susan E. Turner has served with distinction for over 36 years at Concordia Publishing House since her appointment on October 13, 1980, most recently as Director, Office of the President; and

WHEREAS, Susan E. Turner has been instrumental in the Concordia Publishing House Operation F.U.N. (For a United Neighborhood), which is an annual community outreach providing backpacks to hundreds of neighborhood students; and

WHEREAS, Susan E. Turner served for many years in the neighborhood as the Concordia Publishing House representative in and around the Chippewa Broadway Business Association area; and

WHEREAS, Susan E. Turner as the leader of the Concordia Ambassadors, has welcomed countless people from around the country and around the world to Concordia Publishing House and the City of St. Louis; and

WHEREAS, Susan E. Turner has been previously recognized for her outstanding contributions to Concordia Publishing House and the St. Louis community by being named a YWCA Woman of Achievement; and

WHEREAS, Susan E. Turner was instrumental in the continuous quality improvement efforts that led to Concordia Publishing House being awarded the 2009 Missouri Quality Award, and thereafter, the 2011 Malcolm Baldrige National Quality Award which is the nation's highest honor for quality and performance excellence; and

WHEREAS, Susan E. Turner exemplifies the spirit of a Concordia Publishing House employee who seeks to serve, and strives for excellence, in all aspects of her personal and professional life; and

WHEREAS, by virtue of her retirement on May 5, 2017, Susan E. Turner's distinguished career of service to Concordia Publishing House is coming to a close.

NOW THEREFORE BE IT RESOLVED by the Board of Aldermen of the City of St. Louis that we pause in our deliberations to recognize and thank Susan E. Turner for her service to the St. Louis community and wish her the best in her retirement. We further direct the Clerk of this Board to spread a copy of this Resolution across the minutes of these proceedings and to prepare a commemorative copy to the end that it may be presented to our honoree at a time and place deemed appropriate by the Sponsor.

Introduced this 5th day of May, 2017, by:

The Honorable Cara Spencer, Alderwoman 20th Ward

Adopted this 5th day of May, 2017, as attested by:

Donna Evans-Booker
Assistant Clerk, Board of Aldermen

Lewis E. Reed
President, Board of Aldermen