

**RESOLUTION NUMBER 279**  
**Concordia Publishing House**

**WHEREAS**, Concordia Publishing House has been in the Jefferson/Miami area in the City of St. Louis since 1869; and

**WHEREAS**, Concordia Publishing House with its 225 employees and under the capable leadership of Dr. Bruce G. Kintz, continues to provide products and services worldwide that are faithful to the Holy Bible and Lutheran teachings of Christian faith; and

**WHEREAS**, this year Concordia Publishing House has been recognized as a Center of Excellence by Benchmark Portal and the Purdue University Center for Customer-Driven Quality; awarded as a 2011 Best Christian Workplace; honored in 2011 as the 20th Ward Business of the Year; and most recently honored with the 2011 Malcolm Baldrige National Quality Award; and

**WHEREAS**, the Malcolm Baldrige National Quality Award recognizes best processes and practices in organizational performance, leadership and customer service and satisfaction; and

**WHEREAS**, Concordia Publishing House offers more than 8000 products for use in Christian congregations, schools and homes; and

**WHEREAS**, according to Dr. Bruce G. Kintz, Chief Executive Officer, "Quality performance... is what we are called to give in service to our mission and within our community. This [Malcolm Baldrige] award testifies to that spirit at CPH."; and

**WHEREAS**, in addition to its high quality standards of excellence Concordia Publishing House continues a rich tradition of commitment to business, stable employment, and community involvement in numerous ways, including its annual Operation F.U.N. (For a United Neighborhood).

**NOW THEREFORE BE IT RESOLVED** that we pause in our deliberations to congratulate Concordia Publishing House for its achievements, particularly the 2011 Malcolm Baldrige National Quality Award and 2011 Best Christian Workplace, and to thank them for their many years of service to the Christian community as well as their continuing commitment to the neighborhood surrounding S. Jefferson and Miami. We direct the Clerk of the Board of Aldermen to spread a copy of this resolution across the Minutes of our proceedings and to prepare a commemorative copy to the end that it may be presented at a time and place deemed appropriate by the sponsor.

Introduced on the 16th day of December, 2011 by:

**Honorable Craig N. Schmid, Alderman 20<sup>th</sup> Ward**

Adopted this the 16th day of December, 2011 as attested:

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David W. Sweeney  
Clerk, Board of Aldermen

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Lewis E. Reed  
President, Board of Aldermen