

RESOLUTION 206
Concordia Publishing House

WHEREAS, Concordia Publishing House has been in the Jefferson/Miami area in the City of St. Louis since 1869; and

WHEREAS, Concordia Publishing House with its 300 employees and under the capable leadership of Dr. Bruce G. Kintz, continues to provide products and services worldwide that are faithful to the Holy Bible and Lutheran teachings of Christian faith; and

WHEREAS, this year Concordia Publishing House has been recognized as a Center of Excellence by Benchmark Portal and the Purdue University Center for Customer-Driven Quality; awarded as the 2009 Best Christian Workplace; and most recently honored with the 2009 Missouri Quality Award; and

WHEREAS, the Missouri Quality Award recognizes best processes and practices in organizational performance, leadership and customer service and satisfaction; and

WHEREAS, Concordia Publishing House offers more than 8000 products for use in Christian congregations, schools and homes; and

WHEREAS, according to Dr. Bruce G. Kintz, Chief Executive Officer, "Quality performance... is what we are called to give in service to our mission and within our community. This [2009 Missouri Quality] award testifies to that spirit at CPH."; and

WHEREAS, in addition to its high quality standards of excellence Concordia Publishing House continues a rich tradition of commitment to business, stable employment, and community involvement in numerous ways, including its annual Operation F.U.N. (For a United Neighborhood).

NOW THEREFORE BE IT RESOLVED that we pause in our deliberations to congratulate Concordia Publishing House for its achievements, particularly the 2009 Missouri Quality Award and 2009 Best Christian Workplace, and to thank them for their many years of service to the Christian community as well as their continuing commitment to the neighborhood surrounding S. Jefferson and Miami. We direct the Clerk of the Board of Aldermen to spread a copy of this resolution across the Minutes of our proceedings and to prepare a commemorative copy to the end that it may be presented at a time and place deemed appropriate by the sponsor.

Introduced on the 4th day of December, 2009 by:

Honorable Craig N. Schmid, Alderman 20th Ward

Adopted this the 4th day of December, 2009 as attested:

David W. Sweeney
Clerk, Board of Aldermen

Lewis E. Reed
President, Board of Aldermen